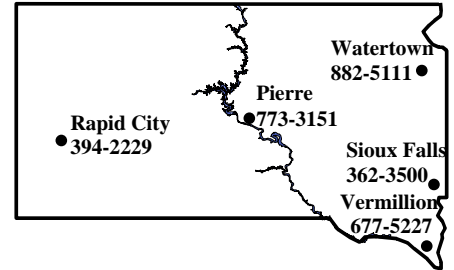


## Customer Service - <http://denr.sd.gov/>

DENR is committed to providing quality customer service. For example, we have installed toll-free numbers as listed below. We also have stationed personnel in Rapid City, Watertown, Vermillion and Sioux Falls to be closer to the small towns and businesses that need our help.



## Who To Call

An alphabetical listing of common topics and where to get more information.

Activity	DENR Employee	Phone Number
Air quality small business ombudsman	Joe Nadenicek	1-800-438-3367
Air toxics	Marlys Heidt	773-3151
Aquifer maps	Derric Iles	677-5227
Asbestos	Chad Babcock	773-3153
Asphalt plants & rock crushers	Mike Erickson	1-800-848-8203
Biosolids	Tina Piroutek	773-3351
Brownfields	Kim McIntosh	773-3296
Consolidated funding	Stacy Froelich or Jim Feeney	773-4216
Dam safety	Tim Schaal	773-3352
Drinking water quality	Mark Mayer	773-3754
Engineering plans		
• Above & under –ground storage tanks	Doug Miller	773-3296
• Dams	Tim Schaal	773-3352
• Feedlots	Kent Woodmansey	773-3351
• Mining facilities & pollution controls	Mike Cepak	773-4201
• On-site wastewater or septic systems	Kent Woodmansey	773-3351
• Solid waste facilities	Jim Wendte	773-3153
• Swimming pools	Judene Holan	773-3754
• Drinking water treatment & distribution with DENR funding	Stacy Froelich	773-4216
• Drinking water treatment & distribution without DENR funding	Mark McIntire	773-3754
• Wastewater treatment & collection with DENR funding	Mike Perkovich	773-4216
• Wastewater treatment without DENR funding	Kelli Buscher	773-3351
• Wastewater collection without DENR funding	Kent Woodmansey	773-3351
Feedlots	Kent Woodmansey	773-3351
Flooding	Mark Rath	773-3352
Geological studies	Derric Iles	677-5227
Ground water levels & aquifers	Jim Goodman	773-3352
Ground water quality monitoring	Dragan Filipovic	677-5227
Hazardous waste	Carrie Jacobson	773-3153
Irrigation questionnaire	Genny McMath	773-3352
Lakes – water quality	Pete Jahraus	773-4254
Lakes – levels & outlets	Lynn Beck	773-3352
Medical waste incineration	Marlys Heidt	773-3151
New water system planning	Paul Oien	773-3754
Nonpoint source pollution	Pete Jahraus	773-4254
On-site wastewater - septic systems	Scott Hipple	773-3351

Activity	DENR Employee	Phone Number
Operator assistance	Kelli Buscher	773-3351
Operator certification	Rob Kittay	773-3754
PCBs	Vonni Kallemeyn	773-3153
Permits:		
• Air quality	Kyrik Rombough	773-3151
• Ground water discharge	Matt Hicks or Tom Brandner	773-3296
• Mineral exploration	Mike Cepak	773-4201
• Mining	Mike Cepak	773-4201
• NPDES/surface water discharge	Kelli Buscher	773-3351
• Oil & gas	Bob Townsend	773-4201
• One-stop industrial permitting	Kent Woodmansey	773-3351
• Solid waste	Jim Wendte	773-3153
• Water rights	Eric Gronlund	773-3352
• Water rights – temporary	Genny McMath	773-3352
Petroleum cleanup reimbursement	Alan Bakeberg	773-3769
Pretreatment	Anthony Mueske	773-3351
Project financing	Jim Feeney or Mike Perkovich	773-4216
Radon	Barb Regynski	1-800-438-3367
Recycling	Andrew McCloud	1-800-438-3367
Sand & gravel mining	Thomas Cline	773-4201
SARA Title III chemical reporting	Trish Kindt	1-800-433-2288
Solid waste grant/loan funding	Stacy Froelich	773-4216
Source water	Tom Brandner	773-3296
Spills	Kim McIntosh, Rick Lancaster, or Bob McDonald	773-3296
State water plan	Stacy Froelich or Mike Perkovich	773-4216
State revolving funds	David Ruhnke or Mike Perkovich	773-4216
Storage tanks	Doug Miller	773-3296
Stormwater	Dale Healey	1-800-737-8676
Superfund	Mark Lawrensen	773-3296
Surface water quality standards	Patrick Snyder	773-3351
Surface water quality data	Shannon Minerich	773-3351
Total maximum daily loads	Rich Hanson	773-4254
Underground Injection Control	Tom Brandner, Brian Walsh, or Sheldon Hamann	773-3296
Well construction, driller licensing, & plugging	Ken Buhler	773-3352
Wellhead protection	Tom Brandner	773-3296

Note: The contact person listed may not be the only one qualified to help with your question. If you are unsure what number you need, visit the DENR website at <http://denr.sd.gov/> or call the main department phone line at (605) 773-3151.